

May 9, 2013

Nancy Rickman, Aud. CCC-a
6651 Cheppewa, Suite 217
St. Louis, Mo 63109

Dear Nancy,

Just a quick note to say "Thank You" for your excellent care. I appreciate the time you gave me in explaining "the hearing aid process".

I was ~~so~~ nervous about the thought of wearing a hearing aid but you made me feel very comfortable. It didn't take me long to realize I should have come to you years ago!!

I know this is what you do everyday but it took alot for me to make that first appointment — Looking back, it was one of the best things I could have done for myself.

Thank you again. I will not hesitate in referring others to you.

With thanks —
Audrey J.