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To Our Patients, Friends, Colleagues, and Ann Arbor Community-

We are very excited to officially share the NEWS of the next chapter of O'Connor Hearing Center!

On October 30, 2026 we will be passing the torch, the responsibility and the great joy, of caring for our patients. **Two of our current outstanding team members, Audiologists, Cathy Buchele and Emily Nairn will be the new owners of the practice.** They have been a critical part of this team for years and many of you have had the pleasure of working with them both.

As many of you may know, we began the process of transitioning ownership of **O'Connor Hearing Center** over the past year, following the addition of two exceptional Audiologists to the practice, and my unfortunate and memorable, encounter with a snow blower in February of 2025 resulting in a broken hip.

The NEW OWNERS: Cathy Buchele and Emily Nairn have been an integral part of the **O'Connor Hearing Center** team, working alongside us to provide the excellent personalized care you have come to expect. They are committed to honoring what has *always* been at the heart of **O'Connor Hearing Center**: providing thoughtful, professional audiological care and taking the time to truly know our patients and address your individual needs. **You will continue to receive the very highest level of better hearing care.**

THANK YOU! It is hard to believe that **O'Connor Hearing Center** opened its doors 19 years ago! Over the years Claudia and I have been truly blessed to have the opportunity to work with so many wonderful patients and families in our community. It has been our privilege to be part of your lives to help you hear better and to stay connected to the people that matter most to you.

As we retire, we leave you in good hands. Emily Nairn and Cathy Buchele will provide you the very best in hearing care! For more information visit www.oconnorhearing.com .

We encourage you to **call the office at 734-994-8300 beginning November 2, 2026** to schedule your appointments for service, hearing aid adjustments, and to order your new hearing aids.

Sincerely,

Thomas E. O'Connor, CEO-Audiologist and Claudia B. Williams, President-Hearing Aid Specialist

Please note:

The office will be CLOSED throughout the month of OCTOBER for updates and renovation!

If you have URGENT need for hearing aid for care during October, please call and leave a message.

We will offer Drop-Off / Drop Box services only, just outside the front door of the office.