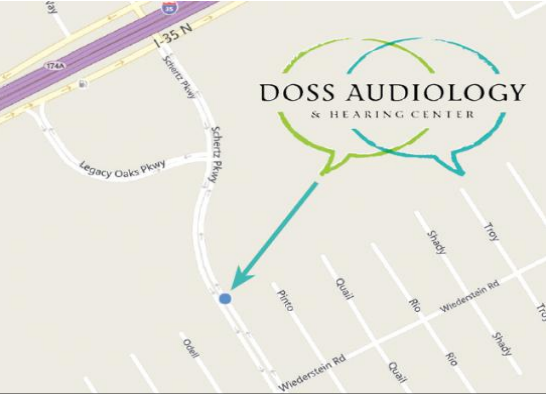


Hear What Everyone’s Talking About



Doss Audiology & Hearing Center
5000 Schertz Parkway
Suite 300
Schertz, Texas 78154



www.dossaudiology.com 210-819-5002

Doss Audiology & Hearing Center
1605 US Hwy 181 N
Suite A
Floresville, Texas 78114



www.dossaudiology.com 830-542-8957

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Fall
Issue

Fall in Love with Doss Audiology!

current topics >>>

Summer Heat and Your Hearing Aids

The Texas summer has not been kind to us this year. With temperatures at 103 degrees and rising, we’ve all been trying to find relief from the heat. Excessive moisture is a common enemy to hearing aids, and may cause your devices to malfunction. Due to the recent weather conditions we recommend that our patients regularly use a dehumidifier kit to keep their hearing aids nice and dry. In an effort to keep moisture at bay, Doss Audiology is offering our electronic dryers for a limited time. This electronic dryer both dries and sanitizes your devices using UV technology at the affordable price of \$75.

Call 210-819-5002 or stop by for more information today!

Exciting Announcement!!



We want to thank the Schertz communitiy for four fantastic years of service! We’ve built many lifelong friendships with our patients, and look forward to building many more as we venture into our newest, exciting endeavor.

Dr. Phallon Doss, our local healthcare hero, is extremely proud to announce that Doss Audiology will be opening a second location in Floresville, Texas. Located conveniently next to Richardson Chevrolet in the Sister Creek Dental complex, she will now be serving the community of Wilson County and its surrounding areas starting September 12th. To schedule an appointment at the Floresville location, refer to the location information below:

Doss Audiology & Hearing Center
Floresville
1605 US Highway 181 N
Suite A
Floresville, Texas 78114
830-542-8957
Open Tuesday, Wednesday, Thursday
8:00 AM-4:00 PM



Ask the Expert >>>

Melissa Neve, B.S.

Audiology Doctoral Extern

Do you have a question about your hearing health or hearing devices? Melissa is here to help!

Melissa graduated Magna Cum Laude from Utah State University, and is currently completing her residency year of the Doctorate of Audiology program from the University of North Texas (UNT). Ms. Neve joins the practice with extensive experience in diagnostic audiological testing and hearing aid fitting. While at UNT she worked in a wide variety of settings, including a children’s hospital, public school district, ENT, multiple private practices, and an auditory-verbal therapy practice. Ms. Neve served as a teaching assistant at UNT for three years, which included lecturing responsibilities in both undergraduate and graduate courses. She is a member of the national American Academy of Audiology, and serves as the Secretary for the UNT Student Academy of Audiology.

Her smiling face and bubbly personality, as well as extensive knowledge in the field, makes her an amazing attribute to the Doss Audiology team.



Our patients have nothing but great things to say about her:

“During my six month check up, I had the opportunity to meet Melissa Neve, B.S. She conducted my check up and talked to me about some new products, as well as cleaned and dried my hearing aids. She has excellent customer service skills and product knowledge. I am looking forward to working with her in the future as a highly satisfied and happy customer of Doss Audiology”

-G. Hebert

Call **210-819-5002** to schedule a meeting with our hearing expert today!

Audiologist Corner >>>

A Few Words from Dr. Phallon Doss

I was humbled to receive the prestigious honor of being named a Healthcare Hero by San Antonio Business Journal. My continuous drive to improve hearing healthcare throughout the community was highlighted among my fellow medical peers during an award ceremony back in May.

I also had a blast at our first youth bowling event held for our younger patients at the beginning of August. We had a very special guest Miss San Antonio, Emma Faye Rudkin, stop by to join in the fun. Seeing the children’s smiling faces as they bowled and made new friends truly made it a night to remember.

Legacy at Forest Ridge was also gracious enough to allow Doss Audiology to hold a beginner sign language course. The first graduating class of the course are now knowledgeable in signing skills such as fingerspelling, numbers, and basic signs of communication.

This has been a very eventful year so far, and I look forward to the months to come.



www.twitter.com/DossAudiology



www.facebook.com/DossAudiology

In an effort to better serve you, we’ve added a few new members to our professional and administrative staff. We’ve also expanded our services to provide the most comprehensive hearing healthcare in the Schertz, San Antonio, New Braunfels, and Wilson County areas. You can learn more about the new faces of Doss Audiology & Hearing Center in this issue of the newsletter.

Meet Dr. Holauchock



Dr. Abby Holauchock earned her Bachelor of Science degree in Human Development and Psychology from Virginia Tech. She obtained her Doctor of Audiology degree from the George S. Osborne College of Audiology at Salus University near Philadelphia. Dr. Holauchock’s interest in healthcare and a family history of hearing loss inspired her to pursue a career in audiology. She has extensive experience in various clinical settings including private practice, ENT, and hospitals. Her primary focus has been in diagnostic hearing evaluations and hearing aid fittings.

Dr. Holauchock has served as a program committee volunteer for the American Academy of Audiology as well as an advisory council member for the American Board of Audiology. She maintains her Board Certification from the American Board of Audiology as is a Fellow of the American Academy of Audiology.

Dr. Holauchock and her husband are natives of Pennsylvania and recently relocated to San Antonio from northern Virginia. In her free time, she enjoys spending time with her husband Griffin and son, Shepard.

Make sure to say hello to Dr. Holauchock on your next visit to the office!

From the Front Desk >>>

Worry-Free Warranty Program

Hearing aids are sophisticated miniature devices that can provide years of benefit when cared for properly. In an effort to assist in the care and maintenance of your devices, Doss Audiology is offering a worry-free warranty program to all of our patients. This program provides additional care coverage to devices after the manufacturer warranty has ended, and may be purchased directly through our office. All makes and models of devices, less than four years old, are eligible for protection. The warranty continues to cover all repairs due to internal component failure, external repairable damage, and one-time replacement due to loss, theft, or total destruction*. Our office will be sending out postcards to inform you of the program. Make sure to make an appointment to discuss your protection options with one of our hearing healthcare professionals.

*All loss replacements will be subject to a loss deductible of \$275

