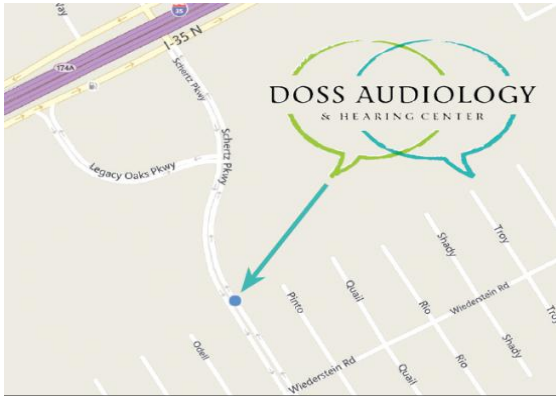


# Hear What Everyone’s Talking About



**Doss Audiology & Hearing Center**  
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**Scherz, Texas 78154**



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- Custom Swim Plugs for the Summer
- Meet the Team
- Audiologist Corner
- Ask The Experts



## Making Waves at Doss Audiology!

### current topics >>>

#### Doss Audiology Custom Swim Plugs

We try to beat the summer heat with a dip in the pool and other water activities. Sometimes those activities can lead to water in the ears, which may result in ear infections or swimmer’s ear. To help with these issues, Doss Audiology offers custom swim plugs for kids and adults. Custom to fit to your ears for a water tight seal, this product is perfect for kids with tubes and others who are eager to keep ear infections at bay. They come in a variety of colors that are easy to spot if they do come out of the ear, and even float!

**For more information about our swim plugs call 210-819-5002 today!**

## Happy 5<sup>th</sup> Anniversary Doss Audiology!



Doss Audiology is turning five! When Dr. Doss opened the office back in 2013, she did so with the vision of providing hearing healthcare to the community. Through her hard work and determination, she has been able to make her dream into a reality. Her vision has blossomed into two office locations, as well as honorable recognition in San Antonio Magazine, San Antonio Business Journal, San Antonio Woman Magazine, and O, The Oprah Magazine.

Dr. Doss and the Doss Audiology team are proud to serve the greater San Antonio area with exemplary hearing care. As we get older and continue to grow, we express extreme gratitude for the friends and patients we acquired along the way.

Make sure to congratulate Dr. Doss and the team on another successful year at your next visit to the office.





Ask the Expert >>>

## Keeping Your Hearing Aids Dry Through The Summer

### Hearing Aid Dryer Options

Unpredictable Texas weather can take a toll on your hearing aids, especially leading into the summer months. Excessive moisture is a common enemy of hearing aids when high temperatures are a factor. We recommend that our patients regularly use a dehumidifier kit to keep their hearing aids dry. In an effort to keep moisture issues to a minimum, Doss Audiology offers dryer options to our patients:

The mini dri-aid kit consists of reusable desiccant beads that can be used to dry your devices at night when they are not in use. The beads start off a dark blue color, and gradually change pink throughout time as an indicator they have absorbed all the moisture they can. Once the beads turn pink, they desiccant container is baked for 30 minutes at 350 degrees to recharge them so they are ready to dry your devices again. These dryers are available for \$9.99 at both the Schertz and Floresville location.

For patients that suffer from excessive perspiration or work outdoors, we have an electronic option. The electronic dryer is more aggressive at removing moisture. The electronic dryer both dries and sanitizes your devices using fans and UV technology. This option helps reduce the amount of manufacturer repairs on devices due to moisture, and is available at the affordable price of \$75.

For more information about the drying options, contact 210-819-5002 (Schertz) or 830-542-8957 (Floresville)



Mini Dri-Aid Kit



Electronic Dryer



[www.twitter.com/DossAudiology](https://www.twitter.com/DossAudiology)



[www.facebook.com/DossAudiology](https://www.facebook.com/DossAudiology)

### Audiologist Corner >>>

## A Few Words from Dr. Doss

Wow! 2018 has been an exciting year thus far! Our Floresville location is up and running and we've added more providers and support staff to better serve our new and existing patients. Keep an eye out for us at the Wilson County Health Fair and you can typically catch us in the latest issue of San Antonio Magazine.

I do just want to take a moment to reflect on how far Doss Audiology has come in 5 years. This is absolutely due to the continued support of our amazing patients. I am eternally grateful for your patient referrals and kind words as they have helped our practice to grow. We are here to serve you and love to hear from our patients. If there is anything we can do to better support you in your hearing journey, please do not hesitate to let us know. I am looking for a few happy patients to pop in and provide video testimonials about your experience with Doss Audiology. If you are interested please call at 210-819-5002 or email us at [info@dossaudiology.com](mailto:info@dossaudiology.com).



# Meet the Doss Audiology Team



**Phallon Doss, Au.D.-** Dr. Doss is a nationally known Doctor of Audiology with extensive training and experience in the diagnosis and treatment of hearing loss. She's received numerous awards and distinctions as a leader in hearing healthcare. Dr. Doss has been featured in local and national publications such as San Antonio Magazine, the San Antonio Business Journal, "O" the Oprah Magazine, Forbes, and Entrepreneur Magazine. Dr. Doss is the audiologist for the Schertz, Cibolo, Universal City ISD and is also a highly sought after consultant in the area of audiology private practice. As if she wasn't busy enough with two clinic locations, Dr. Doss also enjoys chasing after her 6-year-old daughter Allysa and her 3-year-old son James III.



**Melissa Neve, Au.D.-** Dr. Neve graduated Magna Cum Laude from Utah State University, and received her Doctor of Audiology degree from the University of North Texas in Denton. Dr. Neve joins the practice with extensive experience in diagnostic audiologic testing and hearing aid fitting. While at UNT she worked in a wide variety of settings, including a children's hospital, public school district, ENT, multiple private practices, and an auditory-verbal therapy practice. She is a native of San Antonio, and is excited to join such a prominent audiology practice in the San Antonio area. In her free time she enjoys spending time with her friends and family, playing the piano, and playing tennis.



**Abby Holauchock, Au.D.-** Dr. Holauchock earned her Bachelor of Science degree in Human Development and Psychology from Virginia Tech. She obtained her Doctor of Audiology degree from the George S. Osborne College of Audiology at Salus University near Philadelphia. Dr. Holauchock's interest in healthcare and a family history of hearing loss inspired her to pursue a career in audiology. She has extensive experience in various clinical settings including private practice, ENT, and hospitals. Her primary focus has been in diagnostic hearing evaluations and hearing aid fittings. In her free time, Dr. Holauchock enjoys spending time with her husband Griffin, and her sons, Shepard and Boden.

*Our amazing team of audiologists are here to assist with your hearing healthcare needs, and look forward to seeing you at your next scheduled appointment!*

### From the Front Desk >>>

### Medicare Update

Medicare now considers Annual/Routine Hearing Testing a "Non-Covered Service". As a result, Doss Audiology & Hearing Center is no longer able bill Medicare for annual audiograms, even with a physician referral. Medicare patients will now be offered the Private Pay Rate of \$50 for annual hearing testing. Doss Audiology & Hearing Center still maintains that annual testing is imperative to monitor hearing thresholds and ensure hearing aid programming is accurate.

This policy only applies to patients who have Medicare as their sole insurance carrier. If you have purchased hearing aids through Doss Audiology & Hearing Center, you will still receive all of your hearing aid cleaning, programming, and maintenance at no charge as these services were included in your hearing aid purchase. Patients that purchased hearing aids through third party groups such as TruHearing and Amplifon are subject to appropriate third party fees. If you have Medicare and have any questions, please feel free to contact the office at 210-819-5002.

