

2024 Fall Updates and Announcements

September 2024

Battery Tips & Tricks

VA Community Care

Best Of The Best



Battery Tips & Tricks

If you have battery powered hearing aids, you may be aware of the new changes made to the packaging. We joke at the office that they have made them child proof as well as adult proof! We have a few tips and tricks for you for not only opening, but also storing your hearing aid batteries.

Each battery must be cut out of the package and stored apart, so please don't cut them all out and toss them in a container. If the batteries touch, they will discharge, and will not last as long.

We recommend pulling the plastic dial OFF the card and then cutting it with a good pair of scissors. Cut between the press dot and the battery, see red lines in the image below. Remember to use the Jaw of the scissors when cutting.



Some hearing aid cases come with divots specifically made for carrying batteries. Check your case and see if you have one that holds a pair of batteries!

When opening your batteries, use strong scissors, and be sure to cut with the jaw of the scissors.

Cut around the dots on the packaging, following the guide lines pictured above.

VA Community Care

At Wake Audiology, we feel we have a unique responsibility to improve the quality of life of our patients through the use of best practices in hearing healthcare. With this in mind, our clinic has recently had the opportunity to expand the populations we serve. We are very excited to be a participating provider of the Veterans Affairs Community Care Network. This allows veterans who are service-connected to receive care outside of a VA hospital with a referral from the VA.

The veteran population is at increased risk of developing hearing loss and/or tinnitus in their lifetime. According to the US Department of Veterans Affairs, tinnitus is currently the number one disability reported among veterans. Multiple studies completed through the National Center for Rehabilitation Audiology Research (NCRAR) has found that the prevalence of tinnitus in veterans over time has increased and has found that mental health concerns such as post-traumatic stress disorder (PTSD), anxiety, and depression increased with reported severity of tinnitus. The NCRAR is currently a longitudinal research study with active duty and recently separated service members, known as the “Noise Outcomes in Servicemembers Epidemiology (NOISE) Study” to better understand the cause and developments of hearing loss and tinnitus in the military populations. They have noted that “the prevalence of hearing loss and tinnitus was higher among those with higher age, more years of military service, greater degree of noise exposure, and exposures to blasts and/or TBI in the military.”

At Wake Audiology, we recognize the unique risks the veteran population has for developing hearing loss and tinnitus and strive to provide gold standard hearing health care to all with detailed audiometric testing, tinnitus management, and best practices with hearing aid fitting and follow-up care. Through the VA Community Care Network, we are granted the opportunity to provide faster access to quality hearing health care in their own community. With our entry to the VA Community Care Network, we are pleased to better serve the population who first served their country.

If you are a veteran who needs to be seen, you can now contact Wake Audiology or the VA for further instructions on how to proceed. Thank you for allowing us to be a part of your healthcare team.



Best Of The Best



Thank you all for showing your support and appreciation by voting for us in the Best of the Best 2024! We are beyond grateful to everyone who participated in the voting process!

Office Hours

Raleigh office:

7718 Six Forks Rd.

Ste 102

Raleigh NC 27615

Phone number: 919-670-3777

Hours: Tuesdays and Thursdays 8:30am - 5:00pm

Wake Forest Office:

1954 S Main St.

Wake Forest, NC 27587

Phone number: 919-570-8311

Hours: Monday through Thursday 8:30am - 5:00pm

Friday 8:30am - 12:30pm

Thankful
&
Blessed

Let's Get Social!

At Wake Audiology, we commit to reconnecting you to your friends and family through better hearing. Helping you hear life! Your satisfaction is of most importance to us and we want you to have an exceptional experience at every visit. Your feedback is very valuable and appreciated. Please consider sharing your experiences by reviewing us on Google or Facebook and following our Instagram.



Hear What Our Patients Are Saying...

"If you are looking for an audiology group that really puts the patient first, you might want to consider Wake Audiology. The business staff is excellent, and Dr. Dorsey has exceeded all my expectations in working out the difficulties in my case. I appreciate their patience, kindness, and sense of humor. I love them." BP

"Wake Audiology has the most caring and compassionate employees from the front desk to the doctors. Solutions and suggestions other practices did not offer. They take the time to listen and you can feel they really care about you. I could not be happier to have found this place! What a hidden gem!" TB

"This was my first appointment with this very professional team. I didn't know quite what to expect but these ladies put me at ease right away. They are all very knowledgeable and answered all my questions. I'm looking forward to my next appointment. So Glad I chose this office!" KF

Thank You

We Appreciate Your Referrals

Referring your friends and family is the highest compliment you can pay us. As a thank you for referring new hearing aid patients, we will make a contribution to a charity of your choice.

Thank you for choosing Wake Audiology as your hearing care provider.

Sincerely,

Dr. Samantha Vrooman, Dr. Jessica Silvani, Dr. Katrina Dorsey
Ginny, Rachel, Jasmine, Rose, and Julie



Patient Testimonials

We have dozens and dozens of patient reviews of our staff and services

Patient
Comments

Meet Our Staff

We're here to serve you and your hearing needs. Learn more about us.

Our Staff

Our Office

Come visit our conveniently located office. We look forward to seeing you.

Contact Us

**Wake Audiology &
Hearing Aid Associates**
[\[www.wakeaudiology.com\]](http://www.wakeaudiology.com)



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