

Proudly Serving the Community Since 2005

May 2020

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May is Better Hearing Month Proclamation

At Wake Audiology, we are honored to be presented with the proclamation of May as Better Hearing Month from Town of Wake Forest Mayor, Vivian Jones. Although, we could not be present in person to receive this honor due to Covid-19, we are thrilled to celebrate with our community here.

Communication and hearing care are essential. If you, or your family members experience difficulty in hearing, please contact us.



One Year Milestone!

This is not how we expected to be celebrating this 1 year milestone with Dr. Vrooman but we are making the best of it. When it's safe to do so we can't wait to be able to celebrate in person with our patients who have trusted, supported and loved us so well. We wouldn't be here without you. Thank you!!



Office Procedures as of May 4, 2020

Your overall health and wellness have always been our highest priority. We are working on establishing a new normal to be implemented gradually.

As of May 4th, we will begin seeing new and existing patients in office for hearing evaluations and hearing aid fittings. We are monitoring this on a weekly basis. However, for routine follow-ups, cleanings, repairs and some programming changes we still strongly recommend using the drop-off system or scheduling a Telehealth visit.

We are asking patients to take precautions when arriving for an in-person appointment. Please follow these instructions:

1. Please come wearing a face mask if you have one.
2. Please arrive on-time for your appointment. We are spacing out appointments to make our office safe for you.
3. Call us to let us know you have arrived.
4. Wait outside or in your vehicle, not inside the office. We will call you when it's time to come in.
5. Once you are inside, you'll be asked to immediately proceed to the restroom at the end of the hall to wash your hands.

If you have hearing devices that need to be seen or fixed by Dr. Vrooman or Sandy, call the office.

1. You will be given a time to bring the hearing devices
2. You will be instructed to drop it off at the box outside our door, fill out a little sheet with your name, phone number and reason for bringing them in. Call us to let us know you have arrived.
3. You will be asked to go back to your car and wait 5-10 minutes
4. You then will receive a call to let you know the outcome of the cleaning/repair.

If you need supplies, please follow the same process as above. We can accept your payments over phone and can put the supplies in the dropbox when you arrive.

Thank you for your continued trust and confidence in the care you receive at Wake Audiology & Hearing Aid Associates. If you have questions or concerns, please do not hesitate to call us at 919-570-8311.

We are here to help you hear life. Be Well,

Dr. Samantha Vrooman, Sandy and Carol

Share Your Experience

At Wake Audiology, we commit to reconnecting you to your friends and family through better hearing. Helping you hear life! Your satisfaction is of most importance to us and we want you to have an exceptional experience at every visit. Your feedback is very valuable and appreciated. Please consider sharing your experiences by reviewing us on Google, Yelp, or Facebook.



Hear What Our Patients Are Saying ...

"I have used hearing aids for 35 years. Wake Audiology is the best place I have encountered for quality care and service of the 7 I used in other cities." CAS

Thank You ...

We Appreciate Your Referrals

Referring your friends and family is the highest compliment you can pay us. As a thank you for referring new hearing aid patients, we will make a contribution to a charity of your choice.

Thank you for choosing Wake Audiology as your hearing care provider.

Sincerely,

Dr. Samantha Vrooman
Carol and Sandy