



New Service Cochlear Implants
Walk 4 Hearing Neighborhood Event
COVID 19 Updated Policies



Learn about Cochlear Implants at our Virtual Hearing Health Seminar October 5, 2020!

We are excited to announce that we are expanding our practice to provide cochlear implant services to the Wake Forest community. Dr. Vrooman and Dr. Silvani have been very busy the past few months completing continuing education courses to provide the best possible care with hearing aids and cochlear implants.

Cochlear implants provide clarity when hearing aids do not. Are you or a loved one struggling with your hearing even when using hearing aids? You are not alone. If you are interested in learning more about hearing implants-how they work, candidacy, insurance and more, we can connect virtually with Cochlear Americas from the comfort of your own couch!

Date: October 5, 2020

Time: 12:00pm

Location: You can join the event from anywhere! We recommend you choose a place that has a strong internet connection to ensure the best experience.

How do I join the virtual meeting?

Follow these simple steps:

1. Visit <http://www.cochlear.com/us/events>
2. Input your zip code or event date
3. Click on the event name and complete registration
4. Once registered, you will receive an email with instructions for how to join the meeting online!



Wake Audiology is proud to be a local sponsor for this year's NC WALK 4 HEARING!

Let's celebrate together! Get registered connected, and join us on SUNDAY, OCTOBER 11th as North Carolina Walk4Hearing goes virtual. Share with friends, family and get the word out.

Money raised is used for both national and local programs to raise public awareness and provide unbiased information about hearing health.

[Learn More](http://www.walk4hearing.org) at www.walk4hearing.org

Dear Patients,

Your overall health and wellness have always been our highest priority. We are open and seeing new and existing patients by appointment only. We still strongly recommend using the drop-off system for repairs or supply needs. Telehealth appointments are also available. We are asking patients to take precautions when arriving for an in-person appointment.

Please follow these instructions:

1. Please come wearing a face mask.
2. Please arrive on-time for your appointment. We are spacing out appointments to make our office safe for you.
3. Call us to let us know you have arrived.
4. Wait outside or in your vehicle. We will call you when it's time to come in.
5. Once you are inside, you'll be asked to immediately proceed to the restroom at the end of the hall to wash your hands.



If you have hearing devices that need to be seen or fixed by Dr. Vrooman, Dr. Silvani or Sandy:

Call the office 919-570-8311

1. You will be given a time to bring the hearing devices
2. You will be instructed to drop it off at the box outside our door, fill out a little sheet with your name, phone number and reason for bringing them in. Call us to let us know you have arrived.
3. You will be asked to go back to your car and wait 5-10 minutes
4. You then will receive a call to let you know the outcome of the cleaning/repair.

If you need supplies, please follow the same process as above. We can accept your payments over phone and can put the supplies in the dropbox when you arrive.

Thank you for your continued trust and confidence in the care you receive at Wake Audiology & Hearing Aid Associates. If you have questions or concerns, please do not hesitate to call us. (919) 570-8311 or email info@wakeaudiology.com

We are here to help you hear life.

Be Well,

Dr. Samantha Vrooman, Dr. Jessica Silvani, Sandy and Ginny

Share with Us!

At Wake Audiology, we commit to reconnecting you to your friends and family through better hearing. Helping you hear life! Your satisfaction is of most importance to us and we want you to have an exceptional experience at every visit. Your feedback is very valuable and appreciated. Please consider sharing your experiences by reviewing us on Google or Facebook.



NEW We now have an instagram account! Follow us here to see fun pictures we take at events and around the office.



Thank You ...

We Appreciate Your Referrals

Referring your friends and family is the highest compliment you can pay us. As a thank you for referring new hearing aid patients, we will make a contribution to a charity of your choice.

Thank you for choosing Wake Audiology as your hearing care provider.

Sincerely,

Dr. Samantha Vrooman and Dr. Jessica Silvani
Ginny and Sandy
